

The Company Board of Directors has conceived a Quality Management System comply to UNI EN ISO 9001:2015 on the basis of the following main principles:

1. The awareness that a correct management of the Quality System has a great relevance;
2. Supplier Assessment and careful products sourcing;
3. The ambition to achieve business profits;
4. The intention to meet Customers requirements in every activity carried out
5. The importance given to the Human Resources;

The Board of Directors is committed to providing the necessary resources to:

- Monitoring the efficiency of the Quality Management System through:
 1. Constant updating
 2. Keeping tracks of action taken (corrective, ameliorative..) and their efficiency
 3. Personnel training
- Selecting reliable suppliers who constantly check their procedures
- Consolidating the turnover
- Maintaining Business Profits
- Decrease the non-comply procedures
- Improve Customers satisfaction through:
 1. Good assistance
 2. Supply compliant products with constant controls
 3. Punctual delivery of goods
- Improving Human Resources training and their satisfaction by:
 1. Organization of training courses
 2. Providing proper equipment
 3. Constant collaboration and monitoring their expectations

The Board of Directors has been committed to work following an ethical and professional conduct, with respect of the rights of individuals, of workplace safety and environmental protection; this is always undertaken according to Current Regulations.

The Board of Directors, although being aware of his responsibility in the development of the Quality System Management, is outsourcing the activities connected to quality to the managers of the specific areas, in accordance with the Organization Chart. They must first distribute and promote the appropriate methodologies in their areas to realize the Quality System of the company.

The Board of Directors makes sure that Quality Policy is understood, implemented and carried out on every levels in the company and is intended to pursue the constant improving of the company, also through the renovation of equipment and machinery, as well as the full satisfaction of the personnel and customer's requirements.

LAST UPDATED: December 2019

SIGNATURE:

